



idOnDemand System Requirements

Last updated on 5/8/2015.

This document describes the system requirements for users of the idOnDemand service, which is accessed using a Web browser on a personal computer running Windows.

Hardware Requirements:

- Personal computer capable of running a supported version of the Windows operating system and a supported Web browser; see [Software Requirements](#).
- If you will be producing and issuing your own cards (instead of obtaining them from Identiv), your personal computer should have at least 8 GB of RAM.
- Video card providing at least 1600 x 900 resolution.
- Smart card reader which is compliant with either the ISO/IEC 7816 standard and/or the ISO/IEC 14443 standard.
- Sufficient disk space for the following plug-ins:

idOnDemand Plug-in	Description	Disk Space Needed
SmartID plug-in	Required for everyone to access the idOnDemand service.	6.12 MB
idOD Updater plug-in	Required for everyone to stay current with future updates to the idOnDemand plug-ins. NOTE: To install this plug-in, you must have Windows local administrator privileges.	3.36 MB
User Enrollment plug-in	Required only if you will be individually enrolling new users (instead of sending a batch file with the information about multiple users to Identiv).	16.40 MB
Local Issuance plug-in	Required only if you will be producing and issuing your own cards (instead of obtaining them from Identiv).	1.34 MB
ActivClient	Required for the following functionality: <ul style="list-style-type: none">• Local production and issuance of cards• Activation and PIN resets of Oberthur cards• Certificate support for Firefox browser users	65.80 MB

Software Requirements:

- Windows XP, 7, 8, or 8.1
- One of the following Web browsers: Microsoft Internet Explorer (versions 7.0 through 11), Google Chrome (any version), or Mozilla Firefox with ActivClient (to support certificates)
- idOnDemand plug-ins for specific functionality, as described in the [previous table](#).

Current Versions of the idOnDemand Plug-ins

The following table shows the current versions for the US-1 instance as of 10/5/2014:

idOnDemand Plug-in	Current version for the US-1 instance of idOnDemand
SmartID plug-in	0.4.555.701ed57 (for all supported versions of Windows)
idOD Updater plug-in	0.4.397.6b81385 (for all supported versions of Windows)
User Enrollment plug-in	0.5.122.b43f2fc (for all supported versions of Windows)
Local Issuance plug-in	0.4.105.4510c01 (for all supported versions of Windows)
ActivClient	<ul style="list-style-type: none">• 6.2.0.86 for Windows XP;• 7.0.0.52 (or 6.2.0.86) for Windows 7;• 7.0.1 for Windows 8 or 8.1